

Corporate Performance Report Quarter 3 2016-17

Cabinet	09 March 2017
Report Author	Tim Willis, Director of Corporate Resources
Portfolio Holder	Cllr Crow-Brown, Cabinet Member for Corporate Governance
Status	Information
Classification:	Unrestricted
Key Decision	No
Ward:	All Wards

Executive Summary:

This report presents the Corporate Performance Report for the period April 2016 to December 2016 – setting out the performance of the Council against the Corporate Plan.

Recommendation(s):

To note the Council's performance for the period up to 31 December 2016.

CORPORATE IMPLICATIONS

Financial and Value for Money	All activities listed have been planned within the Council's agreed budget. Remedial actions will usually be carried out within existing budgets, where this is not possible funding proposals will be taken through the appropriate channels in keeping with the Council's established financial controls.									
Legal	There are no legal implications directly arising from this report.									
Corporate	This is the monitoring report against the Corporate Priorities as agreed at Council on 15 October 2015 and details the performance against the targets set.									
Equalities Act 2010 & Public Sector Equality Duty	<p>Members are reminded of the requirement, under the Public Sector Equality Duty (section 149 of the Equality Act 2010) to have due regard to the aims of the Duty at the time the decision is taken. The aims of the Duty are: (i) eliminate unlawful discrimination, harassment, victimisation and other conduct prohibited by the Act, (ii) advance equality of opportunity between people who share a protected characteristic and people who do not share it, and (iii) foster good relations between people who share a protected characteristic and people who do not share it.</p> <p>Protected characteristics: age, gender, disability, race, sexual orientation, gender reassignment, religion or belief and pregnancy & maternity. Only aim (i) of the Duty applies to Marriage & civil partnership.</p> <table><tr><td colspan="2">Please indicate which is aim is relevant to the report.</td></tr><tr><td>Eliminate unlawful discrimination, harassment, victimisation and other conduct prohibited by the Act,</td><td></td></tr><tr><td>Advance equality of opportunity between people who share a protected characteristic and people who do not share it</td><td>X</td></tr><tr><td>Foster good relations between people who share a protected characteristic and people who do not share it.</td><td></td></tr></table>		Please indicate which is aim is relevant to the report.		Eliminate unlawful discrimination, harassment, victimisation and other conduct prohibited by the Act,		Advance equality of opportunity between people who share a protected characteristic and people who do not share it	X	Foster good relations between people who share a protected characteristic and people who do not share it.	
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	<p>The report looks to monitor the performance of the Council across all the residents within the District.</p> <p><i>An Equalities Impact Assessment has been undertaken and there is no reason to state at this time that the content of the Corporate Priorities will negatively impact on any groups with protected characteristics. The priorities focus on improving the quality of life in Thanet for all. Opportunities to further the aims of the Duty will be investigated during equality impact analysis of individual projects, plans and strategies arising from the priorities.</i></p>
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CORPORATE PRIORITIES (tick those relevant)✓	
A Clean and Welcoming Environment	✓
Promoting Inward Investment and Job Creation	✓
Supporting Neighbourhoods	✓

CORPORATE VALUES (tick those relevant)✓	
Delivering Value for Money	✓
Supporting the Workforce	✓
Promoting Open Communications	✓

1.0 Introduction and Background

- 1.1 The Council's Corporate Plan (CP) 2015-2019 was approved by Council on 15 October 2015. It sets out three key priorities the Council will focus on over the next four years with three corporate values that identify the way the council will work in order to deliver its priorities.
- 1.2 Annex 1 shows trend information on Key Performance Indicators and contextual information to ascertain the progress of the District against the corporate priorities and values.
- 1.3 Annex 2 outlines the key focus for the council with timescales aligned to the corporate priorities and values.
- 1.4 Annex 3 outlines highlights to date, aligned to the corporate priorities and values.
- 1.5 Annex 4 shows performance targets for the financial year 2017-18.
- 1.6 The report was considered by the Corporate Performance Review Working Party at the 16 February meeting.

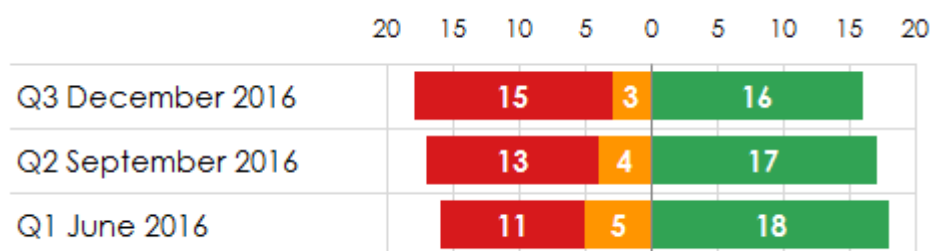
2.0 Current Performance

2.1 The information attached outlines the Council's performance for the quarter ended 31 December 2016. The following table summarises performance against targets:

Summary of RAG rating

Section of Report	R	A	G
Clean and Welcoming Environment	4	1	3
Supporting Neighbourhoods	4	1	1
Promoting Inward Investment and Job Creation	1	1	2
Statistical Information	3		
Partner Performance	3		10
Total	15	3	16

2.2 The following chart summarises the change in performance against targets from quarter to quarter:



2.3 The movement in performance between the last 2 quarters is as follows:

Performance indicator trend – positive	Q2	Q3
Minor planning applications determined within 8 weeks or agreed timescale (NI157b) (rolling 12 months)	A	G
% Business rates collected	A	G

Performance indicator trend – negative	Q2	Q3
Empty homes brought back into use (per quarter) (LI401) (rolling 12 months)	G	A
Number of fishing and angling boats in Ramsgate Marina (LI340) (rolling 12 months)	G	A
Average re-let time in days (all stock including major works)	G	R
Current tenant arrears as a percentage of the projected annual rental income	A	R

3.0 Options

- 3.1 Cabinet to note the content of this report and any recommendations from the Corporate Performance Review Working Party.

4.0 Actions from Q1 Report

- 4.1 The refresh of services plans have now taken place. Annex 3 contains the key focuses and deadline dates as requested by the Corporate Performance Review Working Party.

5.0 2017-18 Targets

- 5.1 Annex 4 sets out draft targets for 2017-18. Some performance measures are proposed to be removed or replaced; some targets are proposed to be amended so that they are not set in accordance with existing policy. Existing policy is to set targets based on the higher of the previous year's performance, previous year target, or the average of benchmarked districts. Annex 4 explains the reasoning behind any changes.
- 5.2 Targets are only one way of managing and monitoring performance. Actual performance will also be measured against previous years, as well as the actual performance of benchmarked districts.

Contact Officer:	Nicola Walker – Technical Finance Manager
Reporting to:	Tim Willis – Director of Corporate Resources

Annex List

Annex 1	Annex 1 – Key Performance Trends
Annex 2	Annex 2 – Key Focuses
Annex 3	Annex 3 – Highlights
Annex 4	Annex 4 – 2017-18 Targets

Background Papers

Title	Details of where to access copy
Corporate Priorities 2015-2019	http://tdc-mgapp-01:9070/ieListDocuments.aspx?CId=141&MId=4084&Ver=4
Corporate Priorities 2015-2019, Equalities Impact Assessment	Email: Carol.cook@thanet.gov.uk

Corporate Consultation

Finance	Nicola Walker – Technical Finance Manager
Legal	Ciara Feeney – Head of Legal